

California State University Office of the Chancellor  
International Programs  
401 Golden Shore, Second Floor  
Long Beach, CA 90802-4210  
562.951.4790 FAX: 562.951.4860  
csuip@calstate.edu

## FREQUENTLY ASKED QUESTIONS: CORONAVIRUS (COVID-19)

### How is CSU IP monitoring the COVID-19 situation?

The California State University Office of the Chancellor and CSU IP are closely monitoring the outbreak of the respiratory illness COVID-19 worldwide. As the situation evolves, we are following all the relevant advice from government agencies and global organizations, such as the state department, the Centers for Disease Control (CDC) and the World Health Organization (WHO). Additionally, we are communicating with our staff and partners worldwide regarding the ongoing situation.

### How does CSU IP make decisions about its study abroad programs?

CSU IP takes guidance from the US Centers for Disease Control (CDC) and the US Department of State. When making decisions about specific programs, CSU IP also considers the local conditions as reported by our worldwide staff and partner institutions.

### Can students withdraw from a program that has not been suspended?

CSU IP understands that personal tolerance for risk may vary, and that final decisions will be made between a student and their family. If students choose to leave a program and return home, we respect that decision. Students should contact their on-site study abroad office and CSU IP at [ipstudentaffairs@calstate.edu](mailto:ipstudentaffairs@calstate.edu) for assistance with their withdrawal as soon as a decision has been made. Circumstances regarding academic credit and financial matters are individual to each student. CSU IP will communicate with students whom choose to withdrawal from their program directly regarding this matter.

### Does CSU IP have recommendations for students traveling independently while studying abroad?

CSU IP strongly recommends that students cancel planned travel to any country with a CDC level 3 or State Department level 3 advisory based on the novel coronavirus. We encourage you to monitor developments through the State Department and CDC websites. Additionally, if you have not done so already, students should register for the [Smart Traveler Enrollment Preprogram \(STEP\)](#), regardless of where they are traveling.

#### CSU Campuses

Bakersfield  
Channel Islands  
Chico  
Dominguez Hills  
East Bay

Fresno  
Fullerton  
Humboldt  
Long Beach  
Los Angeles  
Maritime Academy

Monterey Bay  
Northridge  
Pomona  
Sacramento  
San Bernardino  
San Diego

San Francisco  
San José  
San Luis Obispo  
San Marcos  
Sonoma  
Stanislaus



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### **Who will CSU IP contact with updates?**

CSU IP will directly contact students abroad with updates. CSU IP reaches out to students' designated emergency contacts only in very specific situations, such as when a student has been incapacitated or when we cannot reach the student. Additionally, CSU campuses will receive updates from our office as the situation evolves.

### **Who can I contact about study abroad and the coronavirus situation?**

For further questions, you may contact CSU IP at [csuip@calstate.edu](mailto:csuip@calstate.edu) or by phone 562 951 4790.

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San Marcos  
Sonoma  
Stanislaus